

CLIENT BOOKING CONTRACT

1. PERSON MAKING THIS BOOKING AND SIGNING THE CONTRACT

First and Last Name: _____
Address: _____
Mobile phone: _____
Fax: _____
Email: _____

2. BOOKING DETAILS

Number of guests: _____ Adults: _____ Children: _____
Date: From: _____ To: _____
Number of week: _____

3. PROPERTY INFORMATION

Property name: **Masseria Ferrari**
Unit for rent: **Làmia** **Casedda** **Palmento**
Address: **Strada Ferrari, 27 Contrada Ferrari 74015 Martina Franca (TA) ITALY**
Landlord/Owner: **Giovanni Scattarelli** Address: **Strada Cannone 9 70126 BARI ITALY**

4. RENTAL PRICE

Price : _____ x _____ WEEKS = _____
Initial/Final cleaning = _____
Heater (from November to April): _____ x _____ WEEKS = _____
Discount (%): _____ of _____ = _____
TOTAL: = _____

5. PAYMENT REQUIRED

If travel is within 3 weeks, full payment is required otherwise a non refundable deposit of 30% of the total amount is required with this form.

30% DEPOSIT FULL PAYMENT _____

Please refer to the terms and conditions for cancellation charges.

6. PAYMENT AND ACCEPTANCE

Please make check payable to: Giovanni Scattarelli and sign below.

I accept and agree to abide by the terms and booking conditions of this contract as set forth on the following pages.

Client Signature

Date

LandLord/Owner

Date

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TERMS & CONDITIONS OF THE CONTRACT

1. CONTRACT INFORMATION

This contract is subject to all conditions set forth herein, and together with the Confirmation invoice represents the entire agreement of the parties. No firm booking/contract is made until payment is received and processed.

2. BROCHURE INFORMATION

The Owner (Giovanni Scattarelli) has taken care to insure the accuracy of all information contained in the Web site (<http://www.masseriaferrari.it>). The information is frequently updated, but nothing in the Web site nor anything expressed therein shall be treated as a term or condition of this Contract. The Client (the person making this booking) determines his/her own needs, requirements, and expectations when selecting the rental property. Giovanni Scattarelli shall not be liable for any difference of opinion to the condition or quality of the properties advertised.

3. PAYMENT

The Client acknowledges that s/he shall pay a deposit of 30% of the total price of the property prior to issuance of the Confirmation Invoice. Final payment is due a minimum of 20 days before the start date of your rental if you pay by Bank account transfer or by credit card with PayPal services. If you prefer you could pay the balance when you will arrive at Masseria Ferrari but only by cash money. If a booking is made within 20 days of the rental date, the entire contract price is due at the time of booking.

4. TRAVEL INSURANCE

Clients are strongly advised to protect their investments by purchasing travel insurance.

5. VOUCHERS & DOCUMENTATION

The Client agrees that all communications by the Owner will only be made to the Client. It is the Client's responsibility to disseminate relevant information to all members of the Client's party. The Client will receive confirmation after a receipt full payment has been received and processed by the Owner, in accordance with paragraph 3 above.

6. CLIENT CANCELLATIONS CHARGES

All cancellations are subject to penalties based on the date Client's written notice requesting a cancellation/termination of the contract is received. The following cancellation charges are immediately due and payable by the Client: **(a)** Between 59 and 31 days prior to the rental date a charge of the amount of the non-refundable deposit; **(b)** Between 30 and 15 days prior to the rental date, a charge of 50%; **(c)** Less than 14 days before the rental date, 80% of the full contract price. Changes requested by the Client to the rental date will be handled in case-by-case basis. However, lack of availability does not except the Client from any of the above mentioned charges.

7. MODIFICATION OR CANCELLATION BY THE PROPERTY OWNER

This Contract may be modified or cancelled at any time in any case where it is necessary to do so as a result of a force majeure or any other occurrence outside of the control of the Owner. In the case that the Client can be accommodated within the premises of the Masseria Ferrari there will be no charge in price. Otherwise, the Owner will assist the Client in making a new booking in other properties partner in the neighbourhood. In this case the Client will not pay any rental cost increase. In the event a new booking is impossible, the Owner will provide a full refund of monies paid for the cancelled contract. The Owner shall not be responsible for any other direct, consequential or incidental losses incurred by the Client.

8. ANIMALS

Client can bring domesticated dogs and cats to the property.

9. PARTY SIZE

Including the Client, the number of guests lodging at any one time cannot exceed the total party size specified in the Confirmation Invoice. Failure to comply may result in additional guests being turned away and/or the entire party may be subject to eviction at their own expense. In any case the Client is responsible for paying the costs associated with an additional guest or guests. One child under 2 years of age whose bedding is provided by the Client is not counted as part of the total party size.

10. CHILD/INFANT SAFETY

Clients must provide their own portable crib or bassinet. Any such equipment found at the property may not conform to common safety standards and is used at the client's risk.

11. BEHAVIOUR

Guests must act responsibly and with respect towards other guests, the Owner and neighbours at all times. The Owner reserves the discretionary right, acting in good faith, to require any individual to vacate a premise for disruptive behavior, without any refund.

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12. NOT INCLUDED IN THE CONTRACT PRICE

Consumables of any kind such as food, condiments, cleaning supplies, soaps and toilet paper are not included in the contract price. Minimal amounts of basic hygiene items are provided for the arrival. Clients are advised to shop for these items locally prior to arriving at the property. Travel arrangements, insurance and transportation are also not included in the contract price.

13. INCLUDED IN THE CONTRACT PRICE

The normal use of water, cooking gas, electricity, firewood as well as basic cooking utensils, pots, pans, glassware, dinnerware and flatware and one set of linens per bed and one set of towels per person, per week are provided.

14. PAYABLE LOCALLY AT EXTRA COST

Cleaning services, heat (generally available from November through March), and extra linens (where available).

15. CASH SECURITY DEPOSIT

The Owner of the property requires a security deposit in cash, 100€uro, payable upon arrival at the property. The Client is responsible for maintaining and leaving the property in the same condition of repair as upon arrival and remove all trash to the nearest town trash and recycling receptacle. Any loss or damage to the property, its fixtures or fittings will be deducted from the security deposit. Client is further responsible for any damages exceeding the security deposit. Prior to departure, the Client will obtain an accounting of the deposit and collect the unused portion.

16. ARRIVAL / DEPARTURE TIMES

Unlike hotels, arrival and departure times are fixed appointments. Clients must arrive at the property no earlier than 12pm and check out no later than 10,00 am on the date specified on the contract. Arrivals outside these times may result in waiting charges and delayed or denied admittance. In such cases, Clients must seek alternate lodging at their own expense until a new appointment can be set with the Owner.

17. COMPLAINTS

Although every effort is made to maintain properties in good order, wear and tear is unavoidable. Thus, damaged furnishings, appliances or fixtures may be replaced. Electrical, heating and plumbing installations, may occasionally need repair. Upon arrival, the Client must inspect the property and report any concerns to the Owner. Should a problem relating to the property not be quickly remedied, the Client agrees to immediately notify the Owner. The Owner will remain at the property the time necessary to resolve the situation with the Client. Failure to report a problem or condition during a rental constitutes Client's acceptance of the circumstance and negates any claim thereafter. Complaints raised after the rental period will not be considered. In the unlikely event that the Owner deems that it can neither rectify the problem nor find a suitable replacement, the Client shall accept a refund not in excess of the unused portion of the rental. Clients vacating a property without authorization from the Owner and/or failing to accept the good faith remedies offered by the Owner during the rental period waive any claim thereafter.

18. LIABILITY

The Owner or its employees shall not be liable for any accidents, injury, damage or loss, however caused, which may occur relating to this Contract and/or the property which is subject of this Contract. Client shall take reasonable precautions to safeguard person, possessions and property.

19. ACCEPTANCE

The Client making the booking and all members of the traveling party agree to accept and abide by the terms and conditions of this contract.

20. BOOKING INSTRUCTIONS

Once you have read and agreed to the booking conditions; determined your dates of travel, and have chosen your apartment, send us an email to make the reservation.

- Once your choice is confirmed as being available, the completed booking contract, signed and with required payment must be received within 10 days by mail or by fax to:
Giovanni Scattarelli Strada Cannone 9 70126 BARI ITALY ---- Fax +39 06 91865389
- Upon receipt of payment and completed booking contract, you will be sent a signed copy of this contract. Final payment is due a minimum of 20 days before the start date of your rental if you pay by Bank account transfer or by credit card with PayPal services. If you prefer you could pay the balance when you will arrive at Masseria Ferrari but only by cash money. 14 days prior to departure you receive a letter or e-mail containing villa directions and other necessary information.

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